The Ministry of Communications and Information (MCI) invites the public to provide feedback on proposed measures to protect Singapore-based users of social media services from harmful online content. Please refer to the public consultation paper published at <https://go.gov.sg/feedbackonlinesafety> for more details on the proposals.

MCI will publish a summary of the key feedback received, together with our response, following the end of the public consultation. Please be assured that the identities of respondents will be kept confidential.

Please fill in the template below and email the template to [OnlineSafetyConsultation@mci.gov.sg](mailto:OnlineSafetyConsultation@mci.gov.sg) by 10 August 2022.

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| **Designation** | Mr/Ms/Mdm/Miss |
| **Name (required)** |  |
| **Name of organisation (optional)** |  |
| **Phone number (optional)** |  |
| **(If you are providing feedback as an individual)**  **Age group** | * Below 18 * Above 18 |
| **(If you are providing feedback as an individual)**  **Are you a parent of a child aged below 18?** | Yes/No |

**Questions for public feedback**

1. We propose for social media services to put in place system-wide processes to reduce users’ exposure to harmful online content for specified categories of harmful content such as (i) sexual content; (ii) violent content; (iii) self-harm content; (iv) cyberbullying content; (v) content endangering public health and (vi) content facilitating vice and organised crime (para 10 and Annex A). Do these categories cover the range of harmful online content you are concerned about? What other areas of harmful online content would you propose to include?

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1. Are you aware of existing safety measures and tools provided by social media services? If yes, which of these measures and tools have you found useful? If no, how do you think social media services can raise awareness of their safety measures and tools?

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1. What are your views on the safety measures and tools (paras 13 to 14) proposed to reduce exposure to harmful online content for Singapore-based users? Are there other measures that should be included?

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1. A key area of concern is protecting young users from the impact of harmful online content. Do you think the additional safeguards proposed for young users (paras 16 to 18) are appropriate and adequate? Are there other safeguards for young users that should be provided?

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1. What do you think an effective and transparent user reporting mechanism (paras 19 to 21) should require? What do you expect the social media services to do after you have reported harmful content to such services?

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1. What can the community, the private sector and the Government do to enhance online safety for Singapore-based social media users? What are potential areas of collaboration?

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